



A Financial Times Company

# THE TEAM PLAYBOOK



### **TEAM SESSION 1**

## **OUR WIN**

## What we will achieve together?



Describe the desired future state

## By 4th June 2023

Outside-in

Who are the key stakeholders you will be interacting with to achieve your win?

FT Commercial, AG Management, AG Talent, Clients, 3rd Party Sales

By achieving your win, what will the benefit be for each stakeholder?

Creative and quality products, transparency, value, a personal service (achieved through creative freedom), collective success.

By achieving your win, how will each stakeholder describe the engagement and interactions you've had?

Partnership, trusted and trusting, commitment, collective endeavour, value, open and honest, consistent service.

Why will each stakeholder care that you have achieved your win?

They know we care, we make our clients lives easy, we help everyone grow - our success and their success is intertwined

What is the achievement?

Successfully growing the business whilst maintaining a 'boutique' feel for our clients - high quality, premium price, quality trusted relationships.

What is the date of completion?

4th June 2023

What is the measure?

What is the win statement?

International company with independent hubs in the USA & Asia.

Majority of client base consisting of golden clients managed and by future work force.

Feeling truly part of the FT with a seat at the table.

Larger product offering for our clients

Senior management team in a position where most of their time is spent in a supervisory role, strategy and big-picture thinking.

Further Resources

https://www.whatdoesittaketowin.com/blog/the-win

## PART 2

# **OUR IDENTITY**

## How we play to our strength to WIN?

What's our habit based core values?

- Conscientious: Delivers quality, strives to do what's right for each other and our clients, supportive
- Work ethic: Commitment, trust in each other, collective endeavour
- 3. Honesty: Transparency towards each other and our clients

#### What are our player strengths?

Trish: Zest, Honesty, fairness, Appreciation

Matt: Humour, Honesty, Gregarious, Optimism, Hope Alex: Hard working, Perspective, Patience, Fairness Sat: Perseverance, Big-picture perspective, Zest, Bravery Jo: Love of learning (& teaching), Perseverance, Kindness,

Curiosity

## Where are the team drags?

- When there is no clear goal / focus work on solo missions = waisted time and energy
- When we don't stay connected = dispirit perspectives
- Unable to let go of 'my way'/ we like to do it our own way = stuck in ways and blocks scalability

#### What are the choices/ options available?

- Leverage the diversity of the team Balance of fairness & perspective, big picture & perseverance, nurturing & detail, optimism & humour.
- Identify key priorities, objectives, strategy for growth, how to utilise strengths and skills to deliver - monthly meetings
- Formalise roles based on big picture Jo & Alex to take mentor role?
- Based on growth strategy, identify options for talent sourcing short-term and long-term - Trish?

